

# SMS Access Manager Application Form



Send a signed and completed copy to your Telstra Representative.

For further assistance please contact your Telstra Representative.

**Company Name** is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

**ACN / ABN** is Australian Company Number or Australian Business Number.

**Trading / Business Name** is not a legal entity but is the name under which your business trades.

**Contact Name** is the person representing the Customer for billing and contract administration.

**Technical Contact Name** is the person representing the Customer who is responsible for the technical aspects of the service, that is, your authorised representative for the service.

You must notify Telstra of any changes to your Details.

## CUSTOMER DETAILS

Company Name \_\_\_\_\_

ACN or ABN \_\_\_\_\_

Registered Address \_\_\_\_\_

Trading / Business Name \_\_\_\_\_

### Contact Details

Contact Name \_\_\_\_\_

Contact Details Ph (wk): \_\_\_\_\_ Ph (mb): \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

### Technical Contact Details

Contact Name \_\_\_\_\_

Contact Details Ph (wk): \_\_\_\_\_ Ph (mb): \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

## What is SMS Access Manager?

This service lets you access Telstra's Short Message Service Centre to send SMS to mobile services. It delivers your SMS to other Telstra customers, carries your SMS to non-Telstra customers to the physical point of connection between Telstra's systems and the other phone company's systems and delivers SMS from Telstra and non-Telstra customers to your access service.

You must acquire the service for a minimum term of 6 months.

## SERVICE DETAILS

I am applying for the SMS Access Manager service, using the following access method:

- SMPP Access (please provide connection details below)
- Dial-Up Access
- Wireless Access

### Volume Tier

Please select your forecasted minimum volume of SMS per month:

- Less than 10,000 – no minimum monthly payment required
- 10,001 - 50,000
- 50,001 – 100,000
- 100,001 – 250,000
- 250,001 – 500,000
- 500,001+

Note: Your selected Volume Tier will apply irrespective of the actual volume of SMS messages you send per month. You may only change your Volume Tier as set out in Our Customer Terms.

### Usage Type

- Single Rate
- Single Rate with Registered SMS Messages (only available for SMPP access)

**What is the Alpha-Numeric SMS source address service?**

This service allows Telstra SMS Access Manager customers to send SMS messages with alpha-numeric source address tags. These alpha-numeric address tags will appear instead of the standard return phone number on the SMS recipient's mobile phone.

Full details about the service(s) are outlined in the Mobile –Enhanced Business Service section of Our Customer Terms.

**Alpha-Numeric service**

I wish to apply for the Alpha-Numeric service.

**Service Charges**

The fees and charges for the service(s) are the applicable fees and charges set out in Our Customer Terms.

Please indicate whether you require a new Telstra Account or have an existing Telstra Account.

If you have an existing Telstra Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same Account No. is used for multiple services.

**BILLING DETAILS**

New Account OR  Bill services to existing Account

For New Accounts, please specify the address you want your bill sent to and bill frequency:

Billing Address \_\_\_\_\_

Bill Frequency  Monthly  Quarterly

If you have an existing Telstra Account, please specify your Account / Full National Number (FNN), Billing Reference ID and Billing Aggregator No (if applicable):

Existing Account No. / FNN \_\_\_\_\_

Billing Reference ID \_\_\_\_\_

Billing Aggregator No. \_\_\_\_\_

Please select your preferred connection method and complete the relevant details.

SMPP developer toolkits are available from: <http://www.logicacmq.com/Telecoms/350234225>

**Note 1:** Windows 2000 and 2003 Server is not supported by the Cisco VPN client.

**Note 2:** Must be in a public IP address range or NAT'd to the router I/F. These addresses can not be in a private address range.

**SMPP ACCESS - CONNECTION OPTIONS**

**Internet VPN - Access VPN (Single PC)**

Access VPN (Single PC) IP Address: <sup>Note 1</sup> \_\_\_\_\_

**Internet VPN - ExtraNet VPN (LAN to LAN)**

IP Address of Customer router interface: \_\_\_\_\_

Client Host PC IP addresses: <sup>Note 2</sup> \_\_\_\_\_

Static Netmask for Customer LAN: \_\_\_\_\_

**Frame Relay**

Your Primary Frame Relay FNN: \_\_\_\_\_

Your Primary DLCI: \_\_\_\_\_

Your Secondary Frame Relay FNN (if applicable): \_\_\_\_\_

Your Secondary DLCI (if applicable): \_\_\_\_\_

Committed Information Rate: \_\_\_\_\_

Static Netmask for Customer LAN: \_\_\_\_\_

Client Host PC IP Address: <sup>Note 2</sup> \_\_\_\_\_

**Our Customer Terms** means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You may view Our Customer Terms at <http://www.telstra.com.au/customerterms/> or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

**Privacy**

Telstra's Privacy Statement is available at <http://www.telstra.com.au/privacy> or by calling us on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

## YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms. If there is an inconsistency between this Application Form and Our Customer Terms, Our Customer Terms will apply to the extent of that inconsistency.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

**Privacy**

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- (a) use and disclose information about each of us in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess your credit worthiness.

I agree that Telstra may send commercial electronic messages (including information about Telstra's products and services) to each of the electronic addresses for which I am the account holder, unless I tell Telstra otherwise.

**SIGNED** by me, for and on behalf of the Customer as its authorised representative:

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_ Position \_\_\_\_\_